

TERMS & CONDITIONS

1. Deposit and Booking Confirmation

- A non-refundable 10% deposit is required at the time of booking. Your preferred date and time will not be secured until the deposit is received.

2. Final Payment

- The final invoice must be paid in full no later than 7 days before the event.
- If payment is not made by the due date, a reminder will be sent. Failure to pay within 48 hours of the reminder will result in the cancellation of your booking.

3. Communication

- All communication regarding bookings and scheduled events must be conducted via email at bcuriousadelaide@outlook.com

4. Damage to Property

- The hirer is responsible for any damage caused to the venue's property, furniture, appliances, or other items during the hire period. The hirer agrees to cover the full cost of repair or replacement. **Private venue hirers* will be charged an \$85 bond at the time of booking, if the space is not cleaned or packed up how it was on arrival, or any damage is caused during their hire, the bond will not be refunded!

5. Punctuality

- Guests arriving more than 15 minutes late will result in the activities being cut short to ensure timing for the following parties is to schedule.

6. Changes to Party Packages

- Any changes to the party package, including adjustments to guest numbers, add-ons, or package type, must be finalised at least 7 days before the event. Changes after this period may not be accommodated.

7. Rescheduling or Cancellation

- Rescheduling or cancellation is allowed up to 14 days before the event.
- Cancellations made with less than 14 days notice will incur a charge of 50% of the total invoice.
- Cancellations made with 7 days or less notice will require payment of 100% of the invoice (no refunds).

8. Public Holiday Surcharge

- Events scheduled on public holidays, Easter, Christmas Eve, Christmas Day, New Year's Eve, or New Year's Day will incur a 20% surcharge.

These terms and conditions ensure smooth operations and clarity for all bookings. By signing the booking form, you agree to abide by these terms.