

# TERMS & CONDITIONS

## 1. Deposit and Booking Confirmation

- A non-refundable 10% deposit is required at the time of booking. Your preferred date and time will not be secured until the deposit is received.

## 2. Final Payment

- The final invoice must be paid in full no later than 7 days before the event.  
- If payment is not made by the due date, a reminder will be sent. Failure to pay within 48 hours of the reminder will result in the cancellation of your booking.

## 3. Communication

- All communication regarding bookings and scheduled events must be conducted via email at [bcuriousadelaide@outlook.com](mailto:bcuriousadelaide@outlook.com)

## 4. Damage to studio

You will be charged a \$150 fee if any damage is made to the property and equipment during your event.

## 5. Punctuality

- Guests arriving more than 15 minutes late will result in the activities being cut short to ensure timing for the following parties is to schedule.

## 6. Changes to Party Packages

- Any changes to the party package, including adjustments to guest numbers, add-ons, or package type, must be finalised at least 7 days before the event. Changes after this period may not be accommodated.

## 7. Rescheduling or Cancellation

- Rescheduling or cancellation is allowed up to 14 days before the event.  
- Cancellations made with less than 14 days notice will incur a charge of 50% of the total invoice.  
- Cancellations made with 7 days or less notice will require payment of 100% of the invoice (no refunds).

## 8. Public Holiday Surcharge

- Events scheduled on public holidays, Easter, Christmas Eve, Christmas Day, New Year's Eve, or New Year's Day will incur a 20% surcharge.

These terms and conditions ensure smooth operations and clarity for all bookings. By signing the booking form, you agree to abide by these terms.